COURTESY TRANSLATION

Argentina's comments on the capabilities that are needed to participate in the Global Directory of Points of Contact on Cybersecurity.

The Argentine Republic strongly supports the creation of the Global Directory of Points of Contact (POC) within the framework of the Open-Ended Working Group on the Security of and in the Use of Information and Communication Technologies 2021-2025. In this regard, the need to establish a collaborative and well-structured approach for its success is highlighted, underlining the importance of building cybersecurity capabilities for effective use of the Directory, protecting sensitive information, and international cooperation.

In this sense, the importance of carefully considering various aspects during the creation and launch of the Directory to ensure its effectiveness is emphasized, including:

1. Identification of Technical Contact Points

The appropriate selection of national technical contact points represents a challenge, due to the lack of international uniformity in the designation of state entities responsible for CERT functions. To overcome this obstacle, the conduct of inclusive international workshops focused on identifying the most suitable contact points is considered particularly valuable, with special emphasis on those States that have not designated their respective contact points once the deadline set by the Presidency for such appointment has been met.

Furthermore, with the aim of promoting capacity building at a global level and fostering international cooperation in cybersecurity, it is considered that these workshops could serve as a space to identify the needs of those States that do not yet have the required infrastructure for the creation of a national CERT/CSIRT, or whose infrastructure is not sufficient to provide an adequate response to incidents.

2. Coordination among Contact Points, protection of sensitive information, and collaboration with civil society, academia, and the private sector

It is important to establish clear guidelines for coordination between diplomatic and technical POCs, ensuring inclusion, transparency, and efficiency in the exchange and handling of information. Emphasis is placed on the need to create dedicated spaces for the exchange of confidential information within the Directory, equipped with the necessary tools for the proper safeguarding of the confidentiality of the information exchanged there. This approach is estimated to contribute to fostering trust not only among the contact points of different States but also would promote trust in the use of the Directory platform itself.

Argentina also advocates for the inclusion of specific spaces aimed at promoting the exchange of information between the contact points and key actors such as civil society, the private sector, and academia.

3. Establishment of Incident Response Protocols/Guidelines

The Directory should develop a basic protocol or guideline for the response of the Contact Points to incidents of different magnitude, scope, and nature. It is vital that the contact points possess the knowledge and skills necessary to act effectively and jointly in these events. For this, the conduct of practical workshops and simulation exercises is suggested, which would not only provide training to the contact points but would also familiarize them with the tools available in the Directory.
